VOLUME II: HEALTH AND HUMAN SERVICES

EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES

Agency Summary

EXECUTIVE OFFICE OF HEALTH & HUMAN SERVICES

Agency Mission

Assure access to high quality and cost-effective services that foster the health, safety, and independence of all Rhode Islanders.

Agency Description

The Executive Office of Health and Human Services (EOHHS) serves as "the principal agency of the executive branch of state government" (R.I. General Laws § 42-7.2-2) responsible for overseeing the organization, finance and delivery of publicly funded health and human services. In this capacity, the EOHHS administers the state's Medicaid program and provides strategic direction to Rhode Island's four health and human services agencies: Department of Health (DOH); Department of Human Services (DHS); Department of Children, Youth, and Families (DCYF); and Behavioral Healthcare, Developmental Disabilities, and Hospitals (BHDDH). The EOHHS and the agencies under its umbrella provide direct services to over 300,000 Rhode Islanders. Additionally, the agencies deliver an array of regulatory, protective, and health promotion services to communities. EOHHS' objectives are to manage the organization, design and delivery of health and human services, and to develop and implement an efficient and accountable system of high quality, integrated health and human services. To achieve this end, EOHHS seeks to: 1) Improve the economy, efficiency, coordination, and quality of health and human services policy and planning and budgeting and financing; 2) Design strategies and implement best practices that foster service access, consumer safety, and positive outcomes; 3) Maximize and leverage funds from all available public and private sources, including federal financial participation, grants, and awards; 4) Increase public confidence by conducting independent reviews of health and human services issues in order to promote accountability and coordination across departments; and 5) Ensure that state health and human services policies and programs are responsive to changing consumer needs and to the network of community providers that deliver services and supports.

Statutory History

R.I. General Laws § 42-7.2, as amended, established the Executive Office of Health and Human Services within the Executive Branch of state government. RIGL § 40-8 provides the state with the statutory foundation for the Medical Assistance Program. RIGL § 42-12.4 entitled "Medicaid Reform Act of 2008" is the statutory authority for the adoption of rules and regulations to implement the provisions of the state's Section 1115 demonstration waiver.

Budget

Executive Office Of Health And Human Services

	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Expenditures by Program					
Central Management	153,572,007	183,493,741	200,626,383	217,178,394	186,177,000
Medical Assistance (Including Medicaid)	2,447,996,360	2,420,283,494	2,783,017,407	2,817,024,963	2,849,687,147
Total Expenditures	2,601,568,367	2,603,777,235	2,983,643,790	3,034,203,357	3,035,864,147
Expenditures by Object					
Salary And Benefits	30,204,979	29,697,140	32,016,001	32,186,161	31,870,614
Contract Professional Services	90,465,735	85,535,879	106,851,262	134,508,900	111,365,086
Operating Supplies And Expenses	(1,079,812)	63,280,633	9,504,416	10,257,046	7,621,610
Assistance And Grants	2,481,865,101	2,425,223,485	2,821,099,531	2,843,078,670	2,875,956,390
Subtotal: Operating	2,601,456,003	2,603,737,138	2,969,471,210	3,020,030,777	3,026,813,700
Capital Purchases And Equipment	112,364	40,097	972,580	972,580	800,447
Operating Transfers	0	0	13,200,000	13,200,000	8,250,000
Subtotal: Other	112,364	40,097	14,172,580	14,172,580	9,050,447
Total Expenditures	2,601,568,367	2,603,777,235	2,983,643,790	3,034,203,357	3,035,864,147
Expenditures by Source of Funds					
General Revenue	972,457,067	896,330,862	974,945,186	945,814,563	1,023,836,423
Federal Funds	1,601,101,951	1,645,506,467	1,969,238,746	2,048,922,661	1,970,428,988
Restricted Receipts	28,009,349	61,939,907	39,459,858	39,466,133	41,598,736
Other Funds	0	(0)	0	0	0
Total Expenditures	2,601,568,367	2,603,777,235	2,983,643,790	3,034,203,357	3,035,864,147
FTE Authorization	192.0	186.0	192.0	192.0	190.0

Personnel Agency Summary

Executive Office Of Health And Human Services

	FY 2021	FY	Z 2022
	FTE Cost	FTE	Cost
Classified		166.0	15,902,39
Unclassified		24.0	1,861,787
Subtotal	192.0 21,018,398	190.0	17,764,178
Transfer Out	0.0		(225,867)
Transfer In	0.0		2,031,101
Overtime (1.5)	140,000		121,599
Seasonal/Special Salaries/Wages	49,636		8,500
Turnover	(1,057,807)		280,000
Total Salaries	20,150,227		20,111,607
Benefits			
FICA	1,546,462		1,510,975
Health Benefits	2,651,858		2,558,815
Holiday	1,180		0
Payroll Accrual	113,949		115,777
Retiree Health	1,150,549		1,048,179
Retirement	5,672,254		5,740,859
Subtotal	11,136,252		10,974,605
Total Salaries and Benefits	31,286,479	190.0	31,086,212
Cost Per FTE Position			174,642
Statewide Benefit Assessment	899,682		784,402
Payroll Costs	32,186,161	190.0	31,870,614
Purchased Services			
Buildings and Ground Maintenance	12		12
Clerical and Temporary Services	284,000		475,204
Information Technology	44,127,753		44,428,994
Legal Services	1,119,399		465,109
Management & Consultant Services	56,724,711		58,886,672
Medical Services	10,000		97,600
Other Contracts	28,633,925		3,683,395
Training and Educational Services	275,100		100
University and College Services	3,334,000		3,328,000
Subtotal	134,508,900		111,365,086
Total Personnel	166,695,061	190.0	143,235,700
Distribution by Source of Funds			
General Revenue	33,089,521	177.0	36,398,744
Federal Funds	128,432,648	10.0	96,259,998
Restricted Receipts	5,172,892	3.0	10,576,958
Total All Funds	166,695,061	190.0	143,235,700

Performance Measures

Executive Office Of Health And Human Services

Medicaid Payments Tied to an Alternative Payment Methodology

Value-based payments reward providers for the quality of their care, as opposed to just the amount of care, which leads to better patient experience, improved outcomes and lower costs and use of health care services. The figures below represent the percentage of Medicaid payments with some aspect tied to value-based payments such as shared savings arrangements, bundled payments, or capitation. The 2017 actual has been revised to reflect more accurate data. [Note: Missing values appear as zeros in the measure.]

Frequency: Annual		Reporting P	eriod: Calendar Year		
	2018	2019	2020	2021	2022
Target	60.00%	80.00%	0.00%	81.76%	86.67%
Actual	48.09%	70.03%	75.70%	0.00%	

Emergency Department Usage - All Medicaid Members

Care delivered in an emergency room is often more expensive, less coordinated, and higher intensity than patients need. While some visits are truly emergent for unpreventable reasons, recent national studies estimate that up to 71 percent of emergency room visits are potentially avoidable, either because they are primary-care treatable or could have been prevented with better management of chronic illness or a more coordinated care experience. (Source: Truven Analytics. "Avoidable Emergency Department Usage Analysis." April, 2013.) The figures below represent the number of emergency department visits per 1,000 full-time equivalent (FTE) members. [Note: Missing values appear as zeros in the measure.]

Frequency: Annual		Reporting Pe	riod: State Fiscal Year		
	2018	2019	2020	2021	2022
Target	0.00%	0.00%	0.00%	41.05%	40.39%
Actual	43.61%	42.41%	41.72%	0.00%	

Medicaid Members with a Primary Care Provider (PCP) Visit in the Past Year

When patients regularly visit their primary care provider, "[they] have better management of chronic diseases, lower overall health care costs, and a higher level of satisfaction with their care." (Friedberg, Mark W. "Primary Care: A Critical Review Of The Evidence On Quality And Costs Of Health Care." Health Affairs Volume 29.Issue 5 (May 2010):pp 766-772.) The figures below represent the percentage of Medicaid - combined RIte Care and Fee-For-Service - FTE members who have seen a PCP in the last 12 months. [Note: Missing values appear as zeros in the measure.]

Frequency: Annual		Reporting Pe	riod: State Fiscal Year		
	2018	2019	2020	2021	2022
Target	85.40%	0.00%	90.00%	90.00%	90.00%
Actual	67.44%	67.75%	65.19%	0.00%	

Long Term Support Services Spending on Institutional Care

A prefered alternative to institutional long-term care, in terms of matching care intensity to the patient's need, improved cost savings and better patient experience, are "home and community based services". EOHHS aims to increase our use of home and community based services, when appropriate, for members in need of long term care. The figures below represent the percentage of long-term care spending on institutional nursing homes or hospice care. [Note: Missing values appear as zeros in the measure.]

Frequency: Annual		Reporting Pe	riod: State Fiscal Year		
	2018	2019	2020	2021	2022
Target	75.00%	0.00%	70.00%	70.00%	65.00%
Actual	81.00%	78.00%	74.00%	0.00%	

Program Summary

EXECUTIVE OFFICE OF HEALTH & HUMAN SERVICES

Central Management

Mission

To efficiently and effectively manage the major programmatic and administrative operations of the Executive Office.

Description

The Central Management program is comprised of several distinct units that were formed through the restructuring of functional responsibilities across the health and human services subsidiary departments and include: Office of the Secretary; Medical Assistance (Medicaid) Administration, Administration, and Finance; Strategy and Operations; Public Affairs; Data Analytics; Policy, Planning, and Research; and Legal Services. The structure of EOHHS is designed to achieve greater efficiency in the organization, finance, design, and delivery of services. The centralization of certain functions modernizes existing systems, leverages available resources, and streamlines service delivery and payment systems. The transfer of the Medicaid Administration function from the Department of Human Services established EOHHS as the "Single State Agency" for Medicaid Administration in Rhode Island. Medical Assistance Administration strives to ensure access to high quality health care services, to assure the efficiency and economy of those services, to coordinate service-delivery efforts with other state departments and agencies, and to administer programs in a manner consistent with federal and state laws and regulations.

Statutory History

R.I. General Laws § 42-7.2 established the Executive Office of Health and Human Services within the Executive Branch of state government.

Budget

Agency: Executive Office Of Health And Human Services

Central Management

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Operations	153,572,007	183,493,741	200,626,383	217,178,394	186,177,000
Total Expenditures	153,572,007	183,493,741	200,626,383	217,178,394	186,177,000
Expenditures by Object					
Salary and Benefits	30,204,979	29,697,140	32,016,001	32,186,161	31,870,614
Contract Professional Services	90,308,735	85,308,831	106,851,262	114,151,515	111,365,086
Operating Supplies and Expenses	7,451,628	27,448,560	9,504,416	10,257,046	7,621,610
Assistance And Grants	25,494,300	40,999,113	51,282,124	59,611,092	34,519,243
Subtotal: Operating	153,459,643	183,453,644	199,653,803	216,205,814	185,376,553
Capital Purchases And Equipment	112,364	40,097	972,580	972,580	800,447
Subtotal: Other	112,364	40,097	972,580	972,580	800,447
Total Expenditures	153,572,007	183,493,741	200,626,383	217,178,394	186,177,000
Expenditures by Source of Funds					
General Revenue	28,321,238	24,740,061	34,993,486	34,857,173	38,779,906
Federal Funds	112,078,040	119,814,238	149,388,039	166,070,088	124,063,358
Restricted Receipts	13,172,729	38,939,442	16,244,858	16,251,133	23,333,736
Other Funds	(0)	0	0	0	0
Total Expenditures	153,572,007	183,493,741	200,626,383	217,178,394	186,177,000

Personnel

Agency: Executive Office Of Health And Human Services

Central Management

		FY 2022	
		FTE	Cost
Classified			
ADMINISTRATIVE AND LEGAL SUPPORT SERVICES ADMINISTRATOR	00145A	5.0	691,542
ADMINISTRATOR FOR MEDICAL SERVICES	00141A	7.0	786,206
ADMINISTRATOR OF PROGRAM MANAGEMENT (MHRH)	00135A	1.0	87,465
APPEALS OFFICER	00A30A	6.0	524,885
ASSISTANT ADMINISTRATIVE OFFICER	0AB21A	1.0	61,042
ASSISTANT ADMINISTRATOR (ASSISTANCE PAYMENTS)	00A35A	1.0	106,189
ASSISTANT ADMINISTRATOR FAMILY AND CHILDREN'S SERVICES	00A35A	1.0	96,488
ASSISTANT ADMINISTRATOR- FINANCIAL MANAGEMENT	00134A	1.0	84,341
ASSISTANT DIRECTOR FINANCIAL AND CONTRACT MANAGEMENT	00141A	3.0	219,980
ASSOCIATE DIRECTOR DEPARTMENT OF ELDERLY AFFAIRS	00141A	1.0	127,406
ASSOCIATE DIRECTOR (DHS) DIV OF COMMUNITY SERVICES	00143A	1.0	136,776
ASSOCIATE DIRECTOR (DHS) DIV OF MANAGEMENT SERVICES	00146A	8.0	1,105,873
ASSOCIATE DIRECTOR (FINANCIAL MANAGEMENT)	00144A	7.0	940,135
ASSOCIATE DIRECTOR II (MHRH)	00144A	2.0	283,849
CHIEF DATA ANALYST	00145A	1.0	0
CHIEF ECONOMIC AND POLICY ANALYST	00142A	2.0	231,817
CHIEF FAMILY HEALTH SYSTEMS	00137A	6.0	481,857
CHIEF FINANCIAL OFFICER II	00144A	1.0	134,596
CHIEF HEALTH PROGRAM EVALUATOR	00137A	1.0	93,963
CHIEF HEALTH SYSTEMS DEVELOPMENT	00137A	1.0	93,964
CHIEF HUMAN SERVICES BUSINESS OFFICER	00A33A	1.0	105,927
CHIEF IMPLEMENTATION AIDE	00128A	2.0	141,551
CHIEF MEDICAL CARE SPECIALIST	00A34A	3.0	320,977
CHIEF OF LEGAL SERVICES	00139A	5.0	525,332
CHIEF OF STAFF DEVELOPMENT- TRAINING & CONT QUAL IMPROV	00135A	1.0	87,466
CHIEF OF STRATEGIC PLANNING- MONITORING AND EVALUATION	00143A	5.0	620,632
CHIEF RATE SETTING ANALYST	00A35A	1.0	106,134
CONSULTANT PUBLIC HEALTH NURSE	00926A	5.0	515,600
DATA ANALYST III	00142A	1.0	105,667
DATA CONTROL CLERK	00315A	1.0	49,147
DEPUTY CHIEF OF LEGAL SERVICES	00137A	6.0	521,319
DEPUTY DIRECTOR DEPARTMENT OF HUMAN SERVICES	00148A	1.0	146,479
DIRECTOR, INTERAGENCY OPERATIONS (EOHHSS)	00151A	3.0	491,013
ECONOMIC AND POLICY ANALYST I	00130A	1.0	70,781
ELIGIBILITY TECHNICIAN	00321A	0.0	0
HEALTH PROGRAM ADMINISTRATOR	00135A	3.0	262,395
HUMAN SERVICES BUSINESS OFFICER	00A22A	1.0	54,143

Personnel

Transfer Out

Agency: Executive Office Of Health And Human Services

Central Management

		FY	Y 2022
		FTE	Cost
Classified			
HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A24A	1.0	60,291
IMPLEMENTATION DIRECTOR POLICY AND PROGRAMS	00140A	5.0	458,314
INTERDEPARTMENTAL PROJECT MANAGER	00139A	12.0	1,244,069
JOB CLASS NAME NEEDED	00128A	1.0	66,771
JOB CLASS NAME NEEDED	00147A	1.0	134,221
JOB CLASS NAME NEEDED	00315A	1.0	51,280
JUNIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A22A	3.0	176,771
LEGAL ASSISTANT	00119A	5.0	242,980
LEGAL COUNSEL (MHRH)	00136A	1.0	95,257
MEDICAID PROGRAM DIRECTOR	00152A	1.0	165,362
MEDICAL CARE SPECIALIST	00A25A	4.0	299,421
OFFICE MANAGER	00123A	2.0	119,943
PARALEGAL AIDE	00314A	1.0	43,817
PRINCIPAL HUMAN SERVICES BUSINESS OFFICER	00A28A	2.0	150,710
PRINCIPAL HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A30A	4.0	354,902
PRINCIPAL MANAGEMENT AND METHODS ANALYST	00128A	1.0	66,771
PRINCIPAL PUBLIC HEALTH PROMOTION SPECIALIST	00333A	1.0	74,555
PRINCIPAL RATE ANALYST (COMMUNITY BASED SERVICES)	00A28A	1.0	75,998
PROGRAMMING SERVICES OFFICER	00131A	5.0	381,692
PUBLIC ASSISTANCE BUSINESS MANAGER	00A33A	1.0	88,920
SENIOR COMMUNITY PROGRAM LIAISON WORKER	00122A	1.0	52,715
SENIOR ECONOMIC AND POLICY ANALYST	00134A	1.0	84,341
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00321A	1.0	50,114
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00328A	1.0	0
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A28A	3.0	233,849
SENIOR MEDICAL CARE SPECIALIST	00A30A	3.0	266,203
SENIOR SYSTEMS ANALYST	00A26A	1.0	81,703
SOCIAL CASE WORKER II	00A24A	3.0	193,556
SUPERVISOR FINANCIAL MANAGEMENT AND REPORTING	00135A	2.0	174,928
Subtotal Classified		166.0	15,902,391
Unclassified			
SECRETARY OF HEALTH AND HUMAN SERVICES	00954KF	1.0	155,000
SENIOR LEGAL COUNSEL	00134A	23.0	1,706,787
Subtotal Unclassified		24.0	1,861,787
Subtotal		190.0	17,764,178
			·

(225,867)

Personnel

Agency: Executive Office Of Health And Human Services

Central Management

	F	Y 2022
	FTE	Cost
Transfer In		2,031,101
Overtime (1.5)		121,599
Seasonal/Special Salaries/Wages		8,500
Turnover		280,000
Total Salaries		20,111,607
Benefits		
FICA		1,510,975
Health Benefits		2,558,815
Payroll Accrual		115,777
Retiree Health		1,048,179
Retirement		5,740,859
Subtotal		10,974,605
Total Salaries and Benefits	190.0	31,086,212
Cost Per FTE Position		174,642
Statewide Benefit Assessment		784,402
Payroll Costs	190.0	31,870,614
Purchased Services		
Buildings and Ground Maintenance		12
Clerical and Temporary Services		475,204
Information Technology		44,428,994
Legal Services		465,109
Management & Consultant Services		58,886,672
Medical Services		97,600
Other Contracts		3,683,395
Training and Educational Services		100
University and College Services		3,328,000
Subtotal		111,365,086
Total Personnel	190.0	143,235,700
Distribution by Source of Funds		
General Revenue	177.0	36,398,744
Federal Funds	10.0	96,259,998
Restricted Receipts	3.0	10,576,958
Total All Funds	190.0	143,235,700

Program Summary

EXECUTIVE OFFICE OF HEALTH & HUMAN SERVICES

Medical Assistance (Including Medicaid)

Mission

To assure the availability of high-quality health care services to program recipients.

Description

The Medical Assistance Program assures quality and access to necessary medical services for eligible recipients, primarily financed through Medicaid. Authorized under Title XIX of the Social Security Act, Medicaid is an entitlement program administered by states to provide medical benefits to low income persons who are aged, blind, or disabled, to low income children and families, and to qualifying low income persons without dependent children. Medicaid is jointly financed by states and the federal government according to the prevailing Federal Medical Assistance Percentage (FMAP). Rhode Island's FMAP, which is based on a measure of relative per capita personal income, was 52.95 percent for federal fiscal year 2020 and is 54.09 percent for federal fiscal year 2021. EOHHS, in accordance with the Global Consumer Choice Compact Waiver and a multitude of state and federal laws, specifies the scope of covered services, establishes fees for services and reimbursement rates for hospital and nursing facility services, and adjudicates and pays claims for medical services submitted by providers. The Medical Assistance Program covers a broad scope of medical services provided to eligible individuals by service providers licensed by the Department of Health, or other appropriate state or federal accrediting authorities, and enrolled as service providers by the Medical Assistance Program.

Statutory History

Title XIX of the Social Security Act was enacted by Congress under the provision of Public Law 89-97 on July 30, 1965. The Rhode Island Medical Assistance Program was implemented under R.I. General Laws § 40-8, § 42-12.3 authorized the Department of Human Services to establish and administer the RIte Care Program. EOHHS has since become the administering agency for Medical Assistance.

Budget

Agency: Executive Office Of Health And Human Services

Medical Assistance (Including Medicaid)

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Hospitals	192,148,702	189,192,421	198,238,516	198,238,516	184,552,699
Long-Term Care	386,991,583	426,590,516	448,000,000	448,023,816	446,517,461
Managed Care	707,261,207	692,688,240	795,449,978	799,108,763	820,951,954
Other Programs	37,332,577	42,841,920	79,122,580	99,479,965	44,538,580
Other Services	612,466,869	612,855,945	779,074,382	791,145,000	833,689,279
Pharmacy	71,538,767	62,367,302	64,931,951	62,713,013	69,766,976
Rhody Health Partners	440,256,656	393,747,151	418,200,000	418,315,890	449,670,198
Total Expenditures	2,447,996,360	2,420,283,494	2,783,017,407	2,817,024,963	2,849,687,147
Expenditures by Object					
Contract Professional Services	157,000	227,049	0	20,357,385	0
Operating Supplies and Expenses	(8,531,440)	35,832,073	0	0	0
Assistance And Grants	2,456,370,800	2,384,224,372	2,769,817,407	2,783,467,578	2,841,437,147
Subtotal: Operating	2,447,996,360	2,420,283,494	2,769,817,407	2,803,824,963	2,841,437,147
Operating Transfers	0	0	13,200,000	13,200,000	8,250,000
Subtotal: Other	0	0	13,200,000	13,200,000	8,250,000
Total Expenditures	2,447,996,360	2,420,283,494	2,783,017,407	2,817,024,963	2,849,687,147
Expenditures by Source of Funds					
General Revenue	944,135,829	871,590,801	939,951,700	910,957,390	985,056,517
Federal Funds	1,489,023,911	1,525,692,229	1,819,850,707	1,882,852,573	1,846,365,630
Restricted Receipts	14,836,620	23,000,464	23,215,000	23,215,000	18,265,000
Total Expenditures	2,447,996,360	2,420,283,494	2,783,017,407	2,817,024,963	2,849,687,147